

MBC Executive Outlook Survey: January 2003
PERCEPTION OF GOVERNMENT PERFORMANCE

How business rates the performance of government agencies over previous six months
 (July-December 2002)
 Percent (%) of respondents

Rank		Agency	July 2002	January 2003		
July 2002 Survey	Jan 2003 Survey		Net Score	Satisfied	Not Satisfied	Net Score
1	1	Bangko Sentral	73.8	87.2	11.8	75.4
7-8	2	Supreme Court	40.0	68.6	27.4	41.2
12	3	Tourism	15.9	65.7	29.4	36.3
6	4	Trade and Industry	40.7	65.7	30.4	35.3
n.a.	5	Metro Manila Development Authority	n.a.	63.7	33.3	30.4
5	6	Health	46.9	61.8	34.3	27.5
9	7-8	Securities and Exchange Commission	36.9	59.8	37.2	22.6
17	7-8	Foreign Affairs	(11.0)	58.8	36.3	22.5
13	9	Labor and Employment	9.7	57.8	39.2	18.6
10	10	Social Welfare and Development	20.7	53.9	38.2	15.7
16	11	Science and Technology	(6.2)	52.0	38.2	13.8
14	12	Armed Forces of the Philippines	2.7	53.9	41.2	12.7
11	13-14	Agriculture	17.3	50.0	44.1	5.9
7-8	13-14	Education	40.0	51.0	45.1	5.9
2	15	Finance	63.5	51.0	46.1	4.9
4	16	National Economic and Development Authority	48.9	47.1	46.1	1.0
3	17	Budget and Management	55.9	48.0	50.0	(2.0)
15	18	National Defense	(1.4)	45.1	50.0	(4.9)
18	19	Energy	(15.2)	42.2	52.9	(10.7)
19	20	HUDCC (Housing)	(22.0)	30.4	63.7	(33.3)
21	21	Agrarian Reform	(45.6)	25.5	66.7	(41.2)
28	22-23	Garbage Collection	(78.6)	24.5	72.5	(48.0)
30	22-23	Traffic Management	(81.4)	25.5	73.5	(48.0)
29	24	Commission on Elections	(80.7)	22.5	71.6	(49.1)
23	25	Transportation and Communication	(65.5)	23.5	74.5	(51.0)
22	26	Appeals and Lower Court System	(53.8)	21.6	73.5	(52.0)
n.a.	27	Bureau of Customs	n.a.	20.6	76.5	(55.9)
31	28	National Power Corporation	(84.8)	18.6	77.4	(58.8)
24	29-30	Environment and Natural Resources	(66.9)	17.6	79.4	(61.8)
27	29-30	Public Works and Highways	(77.2)	17.6	79.4	(61.8)
26	31	Interior and Local Government	(75.2)	17.6	80.4	(62.8)
n.a.	32	Bureau of Internal Revenue	n.a.	14.7	83.3	(68.6)
32	33	Philippine National Police	(86.2)	14.7	84.3	(69.6)
20	34	Justice	(39.3)	11.8	87.2	(75.4)
25	35-36	House of Representatives	(71.7)	3.9	95.1	(91.2)
33	35-36	Senate	(89.0)	3.9	95.1	(91.2)

Survey period : July 2002 (24 June - 12 July); January 2003 (15 -30 January)
 Totals may not add up to 100% due to rounding off or no answers from respondents.